



### GLOBAL FREIGHT FORWARDING & LOGISTICS COMPANY WITH A SERVICE DRIVEN CULTURE

We as a International Integrated Logistics Service provider, engage with our network partners to help customers manage their freight most efficiently throughout their supply chains. At the top of our value proposition is an intense customer service culture that connects our team worldwide. Our people focus on finding new ways to help our customers succeed, while becoming continuously more efficient ourselves.

Customer relationships are the lifeblood of our business. However, we never forget that our company has responsibilities to many other stakeholders as well: shareholders, employees, bankers, carriers, business partners, local communities and global society. When we say 'Let's Move the World Forward', we're speaking to the interests of all AGX stakeholders, as well as the world at large.

### OUR 'CLIENT FIRST' APPROACH

### **Our Philosophy**

At AGX, we place you, our client, at the heart of every working day – and our staff is duty-bound to deal with your inquiries and requests immediately; without exception. This 'Client Requests First' policy is the cornerstone of our service ethos, and every staff member knows that they will never be distracted from addressing a client request by any other day-to-day responsibility.

Whatever you need – a quotation, a status report, some shipping details, a document from an archived file or a duty rate – whoever staff member you speak to, anywhere in the world, will make it their priority to address your request immediately. Their primary responsibility is to satisfy your needs as quickly as they possibly can, working to specific timescales that are written into our client service rule book. We train all our employees to take full responsibility for seeing any customer request through to its conclusion – thinking on their feet we simply 'Make It Happen', we 'Get the Job Done' and we 'Make the Impossible, Possible'.





AGX commenced operations in 2005, operating out of a single Malaysia office. Since then, we have built a solid reputation throughout the world as an innovative and flexible provider of logistics services. Over the past 21 years, our successful entrepreneurial history with a significant positive growth encouraged us to expand in Singapore, the Philippines, Myanmar, South Korea, Vietnam, Cambodia (via associate), Thailand (via associate) and China (via investment).

With our highly dedicated and client-centric team approach, we provide global access to more than 1,500 network members worldwide.

### AGX BECOMES INTERNATIONAL

### **Our Mission**

AGX's mission is to empower businesses through innovative logistics solutions that drive growth and operational excellence. By continuously expanding its capabilities, investing in technology, and strengthening its regional network, AGX remains at the forefront of the logistics industry.

#### **Our Vision**

With a vision to become the preferred logistics partner in Asia and beyond, AGX is committed to shaping the future of global supply chains with efficiency, agility, and strategic foresight.

# AGX: DRIVING GROWTH, CREATING SYNERGIES



The Group is listed on the ACE Market of Bursa Malaysia



28 offices and 15 warehouses, with a physical presence in 9 countries



Accredited as FMC & IATA cargo agent



Over 500 dedicated, skilled, multinational & multilingual staff



Access to more than 1,500 network members worldwide

### **GLOBAL PRESENCE**

Connecting 155+ destinations spanning 85 countries across 6 continents















**PHILIPPINES** 

CAMBODIA



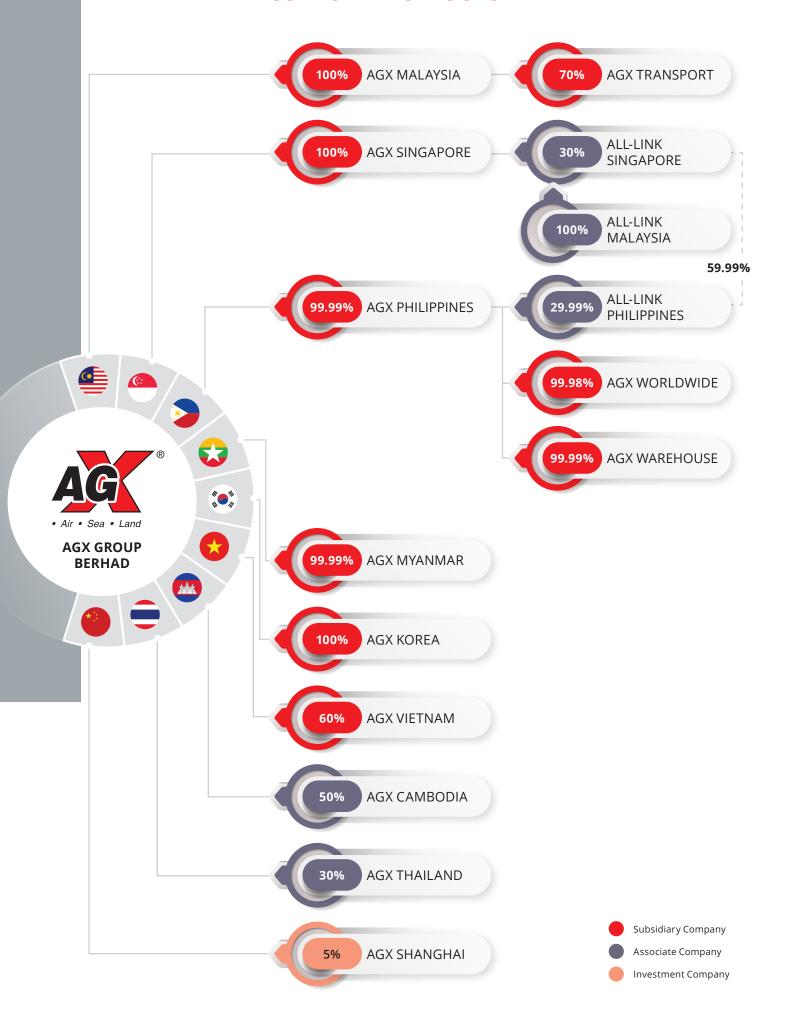




VIETNAM

THAILAND

### **CORPORATE STRUCTURE**



## CORPORATE MILESTONES & ACHIEVEMENT



AGI Logistics (Malaysia) was incorporated AGI Logistics (Malaysia) changed its name to AGX Malaysia AGX Singapore, first subsidiary in a foreign country, was incorporated AGX Korea was incorporated and commenced business

AGX Philippines was incorporated and commenced business AGX Myanmar was incorporated

AGX Cambodia was incorporated as an associate company

















#### 2011

SME International Malaysia Golden Bull Award (Outstanding Small Medium Enterprise category)



#### 2013

Lognet Global Logistics Network Best Partner Award (1st Place)

#### 2014

Lognet Global Logistics Network Best Partner Award (1st Place)



### 2015

Lognet Global Logistics Network Best Partner Award (3<sup>rd</sup> Place)

#### 2016

X2 Logistics Networks Outstanding Tier 1 Member Award

X2 Logistics Networks Loyalty and Commitment Award

### 2017

X2 Logistics Networks Best Overall Network Contribution Award

### 2018

X2 Logistics Networks Best Operation Asia Award



AGX Worldwide was incorporated in the Philippines

AGX Group Berhad was incorporated in Malaysia

Completed the acquisition of the remaining 60% of the equity interest in AGX Korea

All-Link Singapore was incorporated in Singapore as an associate company

AGX Transport was incorporated in Malaysia

All-Link Philippines was incorporated AGX Warehouse was incorporated in the Philippines

AGX Vietnam was incorporated

AGX Thailand was incorporated as an associate company

AGX China was incorporated as an investment company

All Link Malaysia was incorporated in Malaysia as an associate company

2021

2022

2023

2024

2025



2019

X2 Logistics Networks Best Overall Network Contribution Award

AGX Philippines was registered as a Non-vessel Operating Common Carrier (NVOCC) under the Ocean Transportation Intermediaries list (OTI) by the Federal Maritime Commission of the US (FMC)

X2 Logistics Networks Best Overall Asia Award

AGX Philippines was accredited as an International Air Transport Association (IATA) cargo agent

BS EN ISO 9001:2015 Quality Management System (QMS) certificate received by AGX Philippines for its International Freight Forwarding Services

X2 Logistics Networks Best Operations Award

AGX Group Berhad was listed on the ACE Market of Bursa Malaysia Securities Berhad

AGX Malaysia was accredited as an International Air Transport Association (IATA) cargo agent

X2 Logistics Networks Best Overall Asia Award



### WHY CHOOSE AGX?

# A Commitment to Excellence and Innovation

AGX is more than just a logistics provider—it is a strategic partner dedicated to helping businesses navigate the complexities of global trade. With over 20 years of experience, AGX has built a reputation for:



UNMATCHED INDUSTRY EXPERTISE

### A deep understanding

of freight forwarding, aerospace logistics, and end-to-end supply chain management



A REGIONAL POWERHOUSE

### A strong presence

in Southeast Asia, providing seamless cross-border connectivity



COMPREHENSIVE LOGISTICS SOLUTIONS

### A one-stop provider

catering to diverse industries with tailored, efficient, and cost-effective services



TECHNOLOGY-DRIVEN OPERATIONS

Utilising
advanced
logistics
technology
to enhance
efficiency,

time tracking

visibility, and real-



### A commitment to delivering

exceptional
service and
customised
logistics solutions
that align
with business
objectives

### SPECIALIST LOGISTICS SERVICES







### **AIR FREIGHT**

Your cargo's fastest and most efficient fleet

Our flexibility and dependable nature of flying your cargo in the fastest and most efficient way possible!

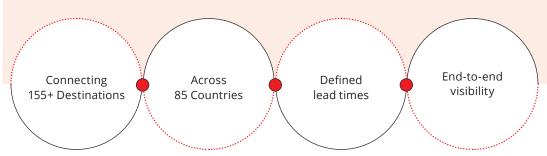
We implement solutions to your changing needs by staying true to our trustworthy process for air freight shipments.

From handling the initial quotation, polishing your requests, to undergoing needed regulations and giving you real-time tracking, we let you experience a professional and effective flight that goes beyond touchdown.



### **AIR FREIGHT SERVICES**

- Door-to-Door Services
- Top Urgent Direct Consignments
- Worldwide Consolidations
- Combined Sea/Air and Air/Sea Services
- Multimodal
- Hand Carry/Messenger Services
- Temporary Outbound Cargo Storage



**AIR FREIGHT FAST FACT** 





### **SEA FREIGHT**

Your cargo's cost-effective and reliable fleet

Our cost-effective approach of connecting the dots of where your cargo needs to be, when it needs to be there!

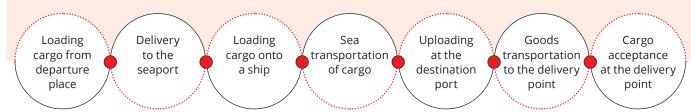
Choosing Sea Freight means working with our team of professionals intricately involved in each process, from tailoring specific service requests for your cargo to the needed security and documentation compliance.

Set sail to an assurance of a quality delivery of your FCL, FR/OOG, or LCL cargos as they navigate the world's seas!



### SEA FREIGHT SERVICES

- Full Container Load (FCL)
- Less than Container Load (LCL)
- Out of Gauge (OOG) Flat Rack
- Project Cargo On-Site Deliveries
- Door-to-Door Services
- Customs Processing Formalities
- Pick-Ups and Deliveries
- Warehousing & Domestic Distribution



### AEROSPACE LOGISTICS

## Get your plane back in the air

AGX's dedicated and highly experienced Aviation Shipping Specialists create comprehensive logistical solutions to help keep down time to a minimum. Our aerospace team has approximately 20 years experience in the aviation shipping industry and have extensive aviation knowledge and backgrounds from all types of companies, such as Airline companies, Maintenance, Repair and Overhaul (MRO) companies and aircraft parts vendors.

We know that every minute counts and your requests are met with speed, reliability and attention to detail to keep down time to a minimum. We offer a wide range of services including same day delivery in your country and overnight to most international destinations, and custom solutions that range from door-to-door, hold for pickup, priority freight, dedicated drives, specialised trucking, on-board courier and aircraft chartering, as well as import and export customs clearance and warehousing. Custom support includes aftermarket care and logistics consultation, a 24-hour help desk for emergency and technical assistance.



#### **AEROSPACE LOGISTIC SERVICES**

- AOG (Aircraft on Ground)
- Onboard Courier Service
- Aviation Dangerous Goods Shipping
- Next Flight Out
- Emergency Service 24/7, 365
- Aero Trucks Priority Ground Logistics
- AGX Aero Engine Movement
- Charter Services





For bulk or large domestic shipments -Full Truck Load (FTL) or Less Than Truck Load (LTL) From pick-up, delivery times, customs clearance up until they reach their location, deem your cargos safe Our consolidation services will take your cargos, big or small to their destination in the best condition

#### LAND TRANSPORTATION PROCESS CHART

### LAND TRANSPORTATION

Your cargo's most practical and trustworthy fleet

Armed with the in and out of land freight and transport, our team is ready to aid you from the coordination of pickup, delivery times, customs clearance up until they reach their location through real-time updates!

Land freight, even for large companies, can still be tricky. We aim to assist you from A to Z through our tried and tested system, fleet of trucks, and network of partners to ensure the safe arrival of your cargo.



- Full Truck Load (FTL)
- Less than Truck Load (LTL)
- · Cross-border
- · Domestic Distribution





### WAREHOUSING, STORAGE & DISTRIBUTION

Safe, secured, and specialised storage for your goods

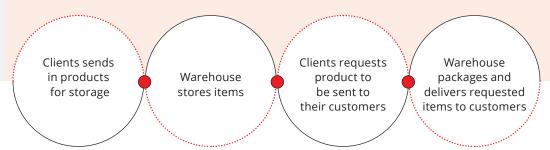
Our whole understanding of your warehouse needs, including specialised services that can help adapt the ever-evolving landscape of your business. We strive to provide you the best service at a competitive price.

Our warehouse and customised suites are fully optimised to provide you with all the distribution services you may need while operating at peak efficiency.



### WAREHOUSING, STORAGE & DISTRIBUTION

- Value Added Warehousing
- Domestic Distribution Management
- E-fulfilment
- Reverse Logistics



**WAREHOUSE PROCESS CHART** 

### AIR CHARTER

Quick and secure solutions to meet your most urgent needs

### **VESSEL CHARTERING**

Primed and flexible shipping solution any time of the day

### **VALUABLES**

State of the art protection and security for important cargo



# TIME CRITICAL SOLUTIONS All-round aircraft needs right where and when you need them

- Aerospace Solution
- Automotive Industry
- Healthcare
- Pharmaceuticals
- Electronics
- On Board Couriers

MARINE INSURANCE
Customisable liability
solutions for marine risks



## VALUE ADDED SERVICES



### COMPLIANCE AND LOCAL KNOWLEDGE

The maze of regulations, security and compliance requirements is endless and can delay your air freight shipment. With our vast network and connections around the globe, we are more than ready to assist you from A to Z – customs clearance, security, license requirements, regulations, and other essentials to avoid untimely delays, potential fines, or penalties.

Our experienced and up-to-date freight professionals have knowledge of local conditions, rules and regulations ensuring the proper handling of administrative and documentation procedures for your cargo at any region on the planet.

## COMPLIANCE SAFETY AND PROTOCOLS

AGX warehouses are equipped with state-of-the-art facilities and highest level of security and safety. With 24/7 surveillance covering all angles outside and within, security personnel that are more than ready to respond to threats in all forms, rest assured your goods are safe with us.

Fire safety devices as required by authorities, rigorous fire safety and prevention policies that are in force, regularly reviewed and audited are relentlessly upheld in our warehouses. Extensive precautions are incorporated into AGX's protection of your inventory both in terms of physical damage and loss or theft.

AGX HEADQUARTERS

AGX HEADQUARTERS
Unit 1A-C & Unit 2A-C, 2<sup>nd</sup> Floor
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Phone: (603) 8023 1311
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**PULAU PINANG OFFICE** 

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SINGAPORE HQ AND CHANGI WAREHOUSE

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SCAN QR CODE TO VISIT OUR WEBSITE

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